

## Students' Feedback and Action Taken Report

The following gives a detailed report of the feedback received from students and the subsequent action taken by the institution during 2023 – 2024:

S. No.	FEEDBACK	ACTION TAKEN
1.	Provide more opportunities for internships and projects outside regular academic breaks, and enhance student flexibility in pursuing various activities.	<ul style="list-style-type: none"> <li>• An initiative to provide LinkedIn Premium to all students was introduced that facilitated the use of LinkedIn Learning and engaging in diverse courses.</li> <li>• The courses offer flexible timelines, allowing students to undertake internships during the academic semester without disrupting their regular studies.</li> </ul>
2.	The college should focus more on student mental health and emotional well-being, and improve the overall college experience to make it memorable.	<ul style="list-style-type: none"> <li>• The college has introduced more flexible academic scheduling options to allow students to balance their academic commitments with internships and extracurricular activities.</li> <li>• Project-based learning has been integrated into the curriculum across various courses. This approach allows students to engage in real-world projects and internships as part of their coursework.</li> </ul>
3.	Expand library resources to include a wider range of books, and enhance lab facilities for BSc students.	<ul style="list-style-type: none"> <li>• Subscribing to additional academic journals, magazines, and e-resources to provide students with access to the latest research and developments in their fields of study.</li> <li>• Providing access to a wide range of e-books, online journals, and databases through the college's digital library portal.</li> <li>• Purchasing new and advanced laboratory equipment to ensure students have access to the latest technology and tools for their experiments and research.</li> </ul>
4.	Implement practical, case-based teaching to enhance real-world applicability and address issues with ineffective or biased instruction.	<ul style="list-style-type: none"> <li>• Organizing regular training sessions and workshops on modern teaching methods, inclusive pedagogy, and unbiased instruction.</li> <li>• Conducting anonymous student surveys and feedback sessions at the end of each semester to gather input on teaching effectiveness and areas of concern.</li> </ul>

## Parents' Feedback and Action Taken Report

The following gives a detailed report of the feedback received from parents and the subsequent action taken by the institution during 2023 – 2024:

S. No.	FEEDBACK	ACTION TAKEN
1.	The current lack of infrastructure for sports and physical activities is a concern for many parents.	<ul style="list-style-type: none"><li>Developed a comprehensive plan to improve sports facilities and incorporate regular physical activities into the curriculum.</li></ul>
2.	The college could benefit from establishing regular exchange programs within the country at the graduation level to broaden students' exposure.	<ul style="list-style-type: none"><li>Initiate discussions with other institutions to develop exchange programs that allow students to experience different academic environments.</li></ul>
3.	The limited hostel space and lack of established partnerships with PGs/flats for students coming from outside Delhi are frustrating for parents.	<ul style="list-style-type: none"><li>Explore partnerships with local housing providers to secure more accommodation options and consider expanding hostel facilities.</li></ul>
4.	Organizing annual trips would provide students with opportunities to learn outside the classroom and build stronger peer connections.	<ul style="list-style-type: none"><li>Planned educational trips or excursions at least once a year, integrating learning objectives with recreational activities.</li></ul>

## Recruiters' Feedback and Action Taken Report

The following gives a detailed report of the feedback received from recruiters and the subsequent action taken by the institution during 2023 – 2024:

S. No.	FEEDBACK	ACTION TAKEN
1.	The companies suggested improving more on logistical aspects, i.e. having more backup rooms where the Wi-Fi connectivity is appropriate.	<ul style="list-style-type: none"><li>We have now issued more rooms with improved Wi-Fi connectivity, making them ideal for conducting interview processes.</li></ul>
2.	Can enhance students' preparation for case interviews and improve their communication skills in anticipation of the upcoming placement season.	<ul style="list-style-type: none"><li>Buddy programme is launched in college wherein students are mentored by alumni batch for better case guesstimate solving and sharing experiences.</li><li>The college conducted a session for first year students to enhance their public speaking skills, by Mr. Gagan Singh who is a renowned business coach.</li></ul>
3.	A good in-depth research about companies before they apply for a particular company's interview.	<ul style="list-style-type: none"><li>Students are informed about the same in the orientation session which takes place before the placement season starts.</li></ul>
4.	Students back out from the placement process or once they are given the offer letter without informing, which leads to a waste of time and money in taking interviews on campus.	<ul style="list-style-type: none"><li>Strict actions are taken on students like putting the character certificate on hold and resume pointers not being verified for higher education.</li></ul>
5.	More and a better number of students for the Pre-Placement talks we recommended as important information about the company is shared and special time and efforts are required to conduct the same.	<ul style="list-style-type: none"><li>Students were given a strike (penalized) for not attending the Pre-Placement talk and were not allowed to sit for the next two placement processes to ensure they attended it.</li></ul>

## Teachers' Feedback and Action Taken

The following gives a detailed report of the feedback received from alumni and the subsequent action taken by the institution during 2023 – 2024:

S. No.	FEEDBACK	ACTION TAKEN
1.	Increase alumni meet activities and focus on sports to maintain and enhance the college's vibrant environment.	<ul style="list-style-type: none"><li>· Various sessions were conducted in the offline as well as virtual mode by college Alumni working at Airtel, D. E. Shaw Group, Accenture etc. as well as industry experts from Microsoft, Jio, Amazon, Google etc.</li></ul>
2.	Retain guest faculty for full semesters to ensure quality education and continue the strong work ethic.	<ul style="list-style-type: none"><li>· Teachers have used a system of considering class performance in internal marks.</li><li>· Maintaining a strong work ethic, the college has implemented a policy to offer full-semester contracts to guest faculty members.</li></ul>
3.	Advertise the college and its courses more effectively to attract and retain talent, and consider increasing the faculty in key departments like computer science.	<ul style="list-style-type: none"><li>· A revamped college website and informative brochures highlighting the unique aspects of the courses offered have been distributed to attract prospective students and retain talent.</li><li>· Recognizing the need for more faculty in critical departments such as Computer Science, the college has initiated a recruitment drive.</li></ul>
4.	Emphasize practical knowledge and instill reading habits beyond textbooks to enrich learning.	<ul style="list-style-type: none"><li>· Organizing workshops, internships, and industry collaborations to provide hands-on experience.</li><li>· Establishing a reading society that hosts regular book discussions and invites authors and experts to engage with students.</li></ul>

## Teachers' Feedback and Action Taken

The following gives a detailed report of the feedback received from teacher and the subsequent action taken by the institution during 2023 – 2024:

S. No.	FEEDBACK	ACTION TAKEN
1.	The current examination system needs significant improvements, from paper setting to evaluation, to enhance fairness and accuracy in assessing students' performance.	<ul style="list-style-type: none"><li>· The administration has initiated to form a committee to revise the paper setting guidelines and implement more rigorous evaluation standards.</li></ul>
2.	With the current shortage of teaching and non-teaching staff, prioritizing essential tasks is crucial.	<ul style="list-style-type: none"><li>· The administration is reviewing and prioritizing tasks to ensure that essential work is addressed promptly, while less critical tasks are deferred if necessary.</li><li>· Staff members are being consulted to identify and address any issues related to committee functioning and individual workload.</li></ul>
3.	Regular maintenance of facilities such as water coolers, toilets, desks, and whiteboards is essential to ensure a conducive learning environment.	<ul style="list-style-type: none"><li>· The facilities management team has been instructed to implement a routine maintenance schedule for all equipment and infrastructure.</li><li>· A dedicated team has been assigned to handle these repairs, with a reporting system in place to address issues as they arise.</li></ul>
4.	The lack of Wifi signal in many areas of the college and the need for updated lab hardware and software impact students' and staff members' ability to work efficiently.	<ul style="list-style-type: none"><li>· The IT department is conducting a campus-wide audit to identify and address areas with poor Wifi coverage, and plans are in place to install additional access points to ensure stronger connectivity.</li></ul>